

A guide to easy and safe living in a condominium

Wishing you a warm welcome to your new home!

Living in a condominium is smooth and pleasant when you are considerate towards other residents and follow commonly agreed rules.

You should always comply with the general rules and regulations so that everyone can feel safe and warm in their own home.

Change-of-address notification

You are legally required to report a change of address when you are moving from an apartment to another or if your temporary stay lasts more than three (3) months.

Notification must be submitted to the Local Register Office within one week from the move.

Easiest way to do this is to go to www.posti.fi/changeaddress (open 24 h/day) and sign in using your online bank service or create a personal account. You can choose for the information you submit to Posti to also be forwarded to the Local Register Office, but if necessary, it is possible to send notification to the Local Register Office only at www.maistraatti.fi/en

You can notify the housing company of a change of address at our website www.thrpalvelu.fi or contact the property maintenance company.

Contact information

Contact details for property maintenance and the property manager can be found on the notice boards on the premises.

Parking spaces and sauna reservations

These are usually handled by property maintenance. Please contact them about reservations.

Home insurance

All condominiums have insurance that only covers damage caused to the main property.

It does not cover any damages to residents' possessions, so you will need to take out separate home insurance to cover your personal property.

Always take good care of your electrical devices. Never use any device that is defective, and repair or replace faulty devices immediately. **Inform property maintenance immediately about any faulty electrical wiring, power sockets and light switches.** Residents are responsible for changing light bulbs and fuses.



Waste disposal

We all have an obligation to sort our waste. The condominium's waste disposal containers are supposed to be used only for household waste created and recycled on a daily basis. It is not permitted to use them to dispose of waste arising from moving or renovations, such as furniture, white goods or demolition waste.

You can find waste disposal guides on all city and municipal websites.

Many residential areas have small collection points where you can safely and appropriately dispose of other waste.

Fire alarm

Finnish law states that there must be a fire alarm in every household. **Residents themselves are responsible for purchasing and installing the alarm. Residents also are responsible for changing the battery.**

There must be a minimum of one (1) fire alarm for every 60 square meters or part thereof. The alarm must be kept functional at all times by changing the battery once a year or whenever the alarm warns of a low battery. You should also replace the alarm itself at least every 7-10 years. Only a properly working fire alarm will warn you about a fire while it is still in the early stages and give you time to get to safety and call for help.



Other fire safety measures

Candles are great for providing a cozy and relaxed atmosphere. Always remember to burn candles on a steady, non-flammable surface at a sufficient distance from other objects. Do not leave candles unsupervised. If the flame flares up, the safest way to put it out is to smother it. Outdoor candles should always be placed at least 3-5 meters away from any flammable material, including the eaves. Affix them securely to the ground in case of strong winds.

We highly recommend every household to obtain a fire blanket.

Floor drain

Residents are responsible for cleaning the floor drains.

Cleaning them regularly helps to avoid potential water damage and also helps to keep the air fresher.



Kitchen hood

Residents are responsible for cleaning and replacing the grease filter.



Air ventilation

Always keep the air vents located in the residence open so the air can flow freely. Air vents can be cleaned by vacuuming and wiping with a damp cloth. **Residents are responsible for cleaning these regularly.** You also should never block the air vents.



Toilet and kitchen sinks

Residents are responsible for cleaning and emptying the sink drain and the stench trap underneath it.



Dishwasher

Residents are responsible for connecting dishwashers to the water and drainage system. Contact a local HVAC business to carry out the work to ensure it is carried out in accordance with regulations. Residents are responsible for making sure the dishwasher works correctly and are also held accountable for any resulting damage. Remember to plug the pipes after disconnecting the dishwasher.



Basement and storage

Condominiums usually have apartment-specific storage space for residents. Residents are responsible for purchasing a lock for their storage space. Remember to follow fire and safety regulations by keeping the corridor clear of objects. Store your belongings in your own locker only. Remember to remove all of your belongings from your storage locker when you move out.

Sauna

If you have a sauna reservation make sure to leave it clean and cozy for the other residents after you have used it. This way everyone can relax and enjoy the sauna during their turn.



Pets

If your lease agreement allows pets in your apartment, you should always make sure that your pets do not cause any disturbance to the neighbors. It is forbidden to exercise your pets in the yard area or by the playgrounds. Always keep your pet on a leash in public areas such as the yard and the stairwell.

Parking

Vehicles may only be parked in the reserved spaces. Never park your car or other vehicle in front of the doors or rescue access road. Keep your heating post locked and remove the cord when it is not in use.

Parking spaces for visitors are meant for brief visits only so that as many people as possible can visit the premises easily.

We wish you comfortable moments and joyful stay at your new home!